HELLENIC ARMY ACADEMY
DEPARTMENT OF COMMUNICATIONS, RESEARCH & INFORMATICS
OFFICE OF DIRECTOR
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Vari , June 10 2020

REFERENCE LETTER

To Whom It May Concern,

I, Lieutenant Colonel (Research & Informatics) Emmanouilidis Efstratios, Director of the Research, Communications and IT Department at Hellenic Army Academy, have the privilege to certify that Mr. Evangeliou Panagiotis served at the Research and Informatics Department of the Hellenic Army Academy, from November 2019 to June 2020.

The aforementioned showed remarkable morality and maturity throughout the period of his service. He undertook with complete success and effectiveness every appointed assignment, while he cooperated perfectly with his fellow soldiers, as well as the rest of the military personnel of the Academy. He demonstrated the necessary ability, composure and diligence that distinguish an excellent soldier. In addition, we came to know that he is a person with high sense of responsibility, who monitors constantly the proceedings in his field of expertise.

Specifically, Mr. Evangeliou during his service was responsible for:

- Installation and maintenance of wired and wireless networks of the Academy's campus (UTP/STP cabling, optical fibers, Cisco Aironet/Ubiquiti Unifi wireless couplings).
- Installation and administration of active network equipment (Cisco/HPE Switches, Routers, APs).
- Administration and maintenance of servers in Windows Server 2012 environment (Active Directory, Group Policy, DNS, IIS) and Ubuntu Server.
- Administration and support of network security and communications systems (pfSense Firewall, Zimbra Mail Server, Elastix VoIP Callcenter, IPSwitch Whatsup GOLD NMS, Moodle Learning Platform, Fogserver, FreeNAS).
- Development and support of the Academy's new webpage (www.sse.army.gr), using Drupal CMS.
- Installation of IP based CCTV system.
- Administration and support of databases intranet IT systems, in Microsoft SQL and Microsoft Access environment.
- Repair and maintenance of personal computers, monitors and printers.
- Support and maintenance of Academy's computers at hardware and software level, as well as educational services at Academy's users (it is worth mentioning that the Hellenic Army Academy has the second largest network within the Greek Army, which consists of 2 MAN networks with over 1200 users and 2000 machines).
- Technical support for conferences and events.
- Creation of User Manuals.

Vari, June 10 2020

The Director

Lieutenant Colonel (RI)

Emmanouilidis Efstratios